

# **Statement of purpose**

Health and Social Care Act 2008

## **ROTHERWOOD HEALTHCARE (HAMPTON GRANGE) LIMITED**

HAMPTON GRANGE NURSING HOME AND GWEN WALFORD HOUSE

48-50 HAMPTON PARK ROAD  
HEREFORD  
HR1 1TH

**Please read the guidance document *Statement of purpose: Guidance for providers* and also the notes at end of this template before completing it.**

# Statement of purpose

Health and Social Care Act 2008

<b>Version</b>	1	<b>Date of next review</b>	01/10/2016
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## Service provider

*Full name, business address, telephone number and email address of the registered provider:*

<b>Name</b>	Rotherwood Healthcare (Hampton Grange) Ltd
<b>Address line 1</b>	MHA MacIntyre Hudson
<b>Address line 2</b>	11 Merus Court
<b>Town/city</b>	Leicester
<b>County</b>	Leicestershire
<b>Post code</b>	LE19 1RJ
<b>Email</b>	Richard.claridge@rotherwood-group.co.uk
<b>Main telephone</b>	07802 586334

## ID numbers

*Where this is an updated version of the statement of purpose, please provide the service provider and registered manager ID numbers:*

<b>Service provider ID</b>	1-1016117809
<b>Registered manager ID</b>	

## Aims and objectives

*What do you wish to achieve by providing regulated activities?  
How will your service help the people who use your services?*

*Please use the numbered bullet points:*

<p>1. Hampton Grange aims to provide a scope of nursing care that will meet individual service user needs, and can demonstrate individual person-centered care for its residents.</p>
<p>2. Hampton Grange customer service strategy is:</p> <p>Deliver care to our residents and their families aligned with our core value <i>‘that every resident has the right to a high quality service promoting independence and individuality in an environment of respect, non-discrimination, confidentiality, diversity and safety’.</i></p>
<p>3. Hampton Grange carries out bi-annual questionnaires using the information of all those involved in our service provision the companies are able to make immediate changes for improvement. This strategy informs the whole business-planning process. Every aspect of the business affects the service we offer to a resident, from kitchen and laundry, and design of our buildings and grounds, to recruiting and training our staff. Hampton Grange regards proactive personal contact as the best way of finding out how satisfied residents and their families are with our service, and making adjustments before problems start.</p>
<p>4. Hampton Grange carries out frequent internal audits of all areas of service provision. Care plans are audited monthly, infection control and health and safety are audited three monthly, the admissions protocol is reviewed using a questionnaire to ensure changes for improvement can be made immediately. Hampton Grange believes in an open and transparent approach to quality service provision which demonstrates the health, safety and well being of residents is met.</p>
<p>5. Hampton Grange continues to invest in the training and development of all employed staff to ensure a skilled and competent workforce, able to meet the requirements of essential standards of quality and safety of people who use our services at all times.</p>
<p>6.</p>
<p>7.</p>

<b>Legal status</b> <i>Tick the relevant box and provide the information requested for the type of provider you are:</i> Use <input checked="" type="checkbox"/>	
<b>Individual</b>	<input type="checkbox"/>
<b>Partnership</b>	<input type="checkbox"/>
<b>List the names of all partners</b>	1. 2. 3. 4. 5. 6.
<b>Limited liability partnership registered as an organisation</b>	<input checked="" type="checkbox"/>
<b>Incorporated organisation</b>	<input type="checkbox"/>
<b>Company number</b>	09748746
<b>Are you a charity?</b>	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes Charity number:
<b>Group structure (if applicable)</b>	Rotherwood Healthcare (Hampton Grange) Ltd operates at two sites at one location: 1. Hampton Grange, 48-50 Hampton Park Road, Hereford, HR1 1TH 2. Gwen Walford House, 48-50 Hampton Park Road, Hereford, HR1 1TH

Please repeat the following table for each of your regulated activities<sup>1</sup>

<b>Regulated activity 1</b> <i>As shown on your certificate of registration</i>	1) Accommodation for persons who require nursing or personal care. 2) Treatment of disease, disorder or injury 3) Diagnostic and screening procedures
<b>Services</b> <i>What services, care and/or treatment do you provide for this regulated activity? (For example GP, dentist, acute hospital, care home with nursing, sheltered housing)</i>	Care home with nursing, personal care and accommodation are provided together. Hampton Grange/Gwen Walford House provide long term and respite placements and this becomes their home. This organisation complies with the Health and Social Care Act 2008 and is regulated by CQC. Qualified nursing care is provided to ensure that the full needs of the person using the services are met. All residents are registered with GP services and have access to all NHS amenities.
<b>Locations</b> <i>As listed on your certificate of registration. Please repeat the section below for each location for this regulated activity</i>	
<b>Location 1:</b>	
<b>Name of location</b>	Hampton Grange Nursing Home
<b>Address line 1</b>	48-50 Hampton Park Road
<b>Address line 2</b>	Hereford
<b>Address line 3</b>	HR1 1TH
<b>Address line 4</b>	
<b>Address line 5</b>	
<b>Location 2:</b>	
<b>Name of location</b>	Gwen Walford House
<b>Address line 1</b>	48-50 Hampton Park Road
<b>Address line 2</b>	Hereford
<b>Address line 3</b>	HR1 1TH
<b>Address line 4</b>	
<b>Address line 5</b>	

<p><b>Brief description of location</b></p>	<p><b>Location 1</b></p> <p><b>Hampton Grange Nursing Home</b> is located approximately one mile from the city of Hereford. The rear of the home the grounds sweep down to the river Wye and look across the rolling country side. Hampton Grange has 26 single rooms and 8 double rooms to accommodate 42 residents. Facilities are available to care for physical disabilities, old age and the terminally ill.</p> <p><b>Location 2</b></p> <p><b>Gwen Walford House</b> is located on the same site as Hampton Grange Nursing Home. This house has 30 single rooms to accommodate 30 residents in a residential and short stay aftercare from hospital for the recovery of UTI's chest infections etc. Facilities are also available here to care for physical disabilities, old age and the terminally ill.</p>
<p><b>No of approved places/beds (not NHS)<sup>3</sup></b></p>	<p>Hampton Grange 42 Gwen Walford House 30</p>
	<p><b>Registered Manager Location 1</b></p> <p><b>Full Name:</b> Mrs Nicky Shaw (Designate)</p> <p><b>Proportion of time spent at each location:</b> Employed full time at Hampton Grange Nursing Home</p> <p><b>Contact Details:</b></p> <p>Business address: <b>Location 1</b> Hampton Grange Nursing Home 48-50 Hampton Park Road Hereford HR1 1TH</p> <p><b>Telephone:</b> 01432 272418</p> <p><b>Email:</b> <a href="mailto:manager.hamptongrange@rotherwood-group.co.uk">manager.hamptongrange@rotherwood-group.co.uk</a></p>

	<b>Location 1: Hampton Grange Nursing Home</b> <b>48-50 Hampton Park Road</b> <b>Hereford</b> <b>HR1 1TH</b>	
	<b>Regulated activities:</b>	
	1. Accommodation for persons who require nursing care or personal care.	
	2. Treatment of disease disorder or injury	
	3. Diagnostic and screening procedures	
	4.	
	<b>Location 1: Hampton Grange</b>	
<b>Service user band(s) at this location<sup>5</sup></b> Use <input checked="" type="checkbox"/>	Learning disabilities or autistic spectrum disorder	<input type="checkbox"/>
	Older people	<input checked="" type="checkbox"/>
	Younger adults	<input type="checkbox"/>
	Children 0-3 years	<input type="checkbox"/>
	Children 4-12 years	<input type="checkbox"/>
	Children 13-18 years	<input type="checkbox"/>
	Mental health	<input type="checkbox"/>
	Physical disability	<input checked="" type="checkbox"/>
	Sensory impairment	<input type="checkbox"/>
	Dementia	<input checked="" type="checkbox"/>
	People detained under the Mental Health Act	<input type="checkbox"/>
	People who misuse drugs and alcohol	<input type="checkbox"/>
	People with an eating disorder	<input type="checkbox"/>
Whole population	<input type="checkbox"/>	

	None of the above Please give details:	<input type="checkbox"/>
	<b>Registered Manager Location 2</b>	
	<b>Full Name:</b> Ms Kathryn Williams (Designate)	
	<b>Proportion of time spent at each location:</b> Employed full-time at Gwen Walford House	
	<b>Contact Details:</b>	
	Business address: <b>Location 2</b> Gwen Walford House 48-50 Hampton Park Road Hereford HR1 1TH	
	<b>Telephone:</b> 01432 803200	
	<b>Email:</b> <a href="mailto:manager.gwenwalford@rotherwood-group.co.uk">manager.gwenwalford@rotherwood-group.co.uk</a>	
	<b>Location 2: Gwen Walford House</b> <b>48-50 Hampton Park Road</b> <b>Hereford</b> <b>HR1 1TH</b>	
	<b>Regulated activities:</b>	
	1. Accommodation for persons who require nursing care or personal care.	
	2. Treatment of disease disorder and injury.	
	3. Diagnostic and screening procedures.	



	<b>Location 2: Gwen Walford House</b>	
<b>Service user band(s) at this location<sup>5</sup></b> Use <input checked="" type="checkbox"/>	Learning disabilities or autistic spectrum disorder	<input type="checkbox"/>
	Older people	<input checked="" type="checkbox"/>
	Younger adults	<input type="checkbox"/>
	Children 0-3 years	<input type="checkbox"/>
	Children 4-12 years	<input type="checkbox"/>
	Children 13-18 years	<input type="checkbox"/>
	Mental health	<input type="checkbox"/>
	Physical disability	<input checked="" type="checkbox"/>
	Sensory impairment	<input type="checkbox"/>
	Dementia	<input checked="" type="checkbox"/>
	People detained under the Mental Health Act	<input type="checkbox"/>
	People who misuse drugs and alcohol	<input type="checkbox"/>
	People with an eating disorder	<input type="checkbox"/>
	Whole population	<input type="checkbox"/>
None of the above Please give details:	<input checked="" type="checkbox"/>	

***Residential care and treatment for those in recovery from hospital on a short stay treatment for UTI's chest infections etc.***