

Statement of purpose

Health and Social Care Act 2008

ROTHERWOOD HEALTHCARE (LYNHALES HALL) LIMITED

LYNHALES HALL NURSING HOME
LYONSHALL
HEREFORDSHIRE
HR5 3LN

Please read the guidance document *Statement of purpose: Guidance for providers* and also the notes at end of this template before completing it.

Statement of purpose

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Version	1	Date of next review	01/10/2016
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Service provider

Full name, business address, telephone number and email address of the registered provider:

Name	Rotherwood Healthcare (Lynhales Hall) Ltd
Address line 1	Lynhales Hall Nursing Home
Address line 2	Lyonshall
Town/city	Nr Kington
County	Herefordshire
Post code	HR5 3LN
Email	admin.lynhales@rotherwood-group.co.uk
Main telephone	01544 340238

ID numbers

Where this is an updated version of the statement of purpose, please provide the service provider and registered manager ID numbers:

Service provider ID	1-101676756
Registered manager ID	1-119681553

Aims and objectives

What do you wish to achieve by providing regulated activities?

How will your service help the people who use your services?

Please use the numbered bullet points:

<p>1. Lynhales Hall aims to provide a scope of nursing care that will meet individual service user needs, and can demonstrate individual person-centered care for its residents.</p>
<p>2. Lynhales Hall customer service strategy is:</p> <p>Deliver care to our residents and their families aligned with our core value <i>‘that every resident has the right to a high quality service promoting independence and individuality in an environment of respect, non-discrimination, confidentiality, diversity and safety’.</i></p>
<p>3. Lynhales Hall carries out bi-annual questionnaires using the information of all those involved in our service provision the companies are able to make immediate changes for improvement. This strategy informs the whole business-planning process. Every aspect of the business affects the service we offer to a resident, from kitchen and laundry, and design of our buildings and grounds, to recruiting and training our staff. Lynhales Hall regards proactive personal contact as the best way of finding out how satisfied residents and their families are with our service, and making adjustments before problems start.</p>
<p>4. Lynhales Hall carries out frequent internal audits of all areas of service provision. Care plans are audited monthly, infection control and health and safety are audited three monthly, the admissions protocol is reviewed using a questionnaire to ensure changes for improvement can be made immediately. Lynhales Hall believes in an open and transparent approach to quality service provision which demonstrates the health, safety and well being of residents is met.</p>
<p>5. Lynhales Hall continues to invest in the training and development of all employed staff to ensure a skilled and competent workforce, able to meet the requirements of essential standards of quality and safety of people who use our services at all times.</p>
<p>6.</p>
<p>7.</p>

<p>Legal status <i>Tick the relevant box and provide the information requested for the type of provider you are:</i> Use <input checked="" type="checkbox"/></p>	
Individual	<input type="checkbox"/>
Partnership	<input type="checkbox"/>
List the names of all partners	1. 2. 3. 4. 5. 6.
Limited liability partnership registered as an organisation	<input checked="" type="checkbox"/>
Incorporated organisation	<input type="checkbox"/>
Company number	04990733
Are you a charity?	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes Charity number:
Group structure (if applicable)	

Please repeat the following table for each of your regulated activities¹

<p>Regulated activity 1 <i>As shown on your certificate of registration</i></p>	<p>1) Accommodation for persons who require nursing or personal care. 2) Treatment of disease, disorder or injury 3) Diagnostic and screening procedures</p>
<p>Services <i>What services, care and/or treatment do you provide for this regulated activity? (For example GP, dentist, acute hospital, care home with nursing, sheltered housing)</i></p>	<p>Care home with nursing, personal care and accommodation are provided together. Lynhales Hall provides long term and respite placements and this becomes their home. This organisation complies with the Health and Social Care Act 2008 and is regulated by CQC. Qualified nursing care is provided to ensure that the full needs of the person using the services are met. All residents are registered with GP services and have access to all NHS amenities.</p>
<p>Locations <i>As listed on your certificate of registration. Please repeat the section below for each location for this regulated activity</i></p>	
<p>Location 1:</p>	
<p>Name of location</p>	Lynhales Hall Nursing Home
<p>Address line 1</p>	Lyonshall
<p>Address line 2</p>	Nr Kington
<p>Address line 3</p>	Herefordshire
<p>Address line 4</p>	HR5 3LN
<p>Address line 5</p>	
<p>Brief description of location</p>	<p>Lynhales Hall Nursing Home is set in seven acres of rural countryside, Lynhales provides accommodation for 73 residents, made up of 57 single room accommodation and 8 shared rooms. Lynhales was extended in 2009 with a purpose built dementia unit Lynhales provides nursing care for the elderly, dementia care with terminally ill, young physically disabled and mental health disorders.</p>

<p>No of approved places/beds (not NHS)³</p>	<p>Lynhales Hall - 73</p>
<p>Name and contact details of registered manager(s) (if applicable)⁴</p> <p><i>Full name, business address, telephone number and email address of each registered manager.</i></p> <p><i>For each registered manager, state which regulated activities and locations(s) they manage.</i></p> <p><i>Copy and paste the sub-section if they are more than two registered managers</i></p>	<p>Registered Manager</p>
	<p>Full name: Mrs Margaret Fallon</p>
	<p>Employed full time at Lynhales</p>
	<p>Contact details:</p>
	<p>Business address: Lynhales Hall Nursing Home, Lyonshall, Nr Kington Herefordshire, HR5 3LN</p>
	<p>Telephone: 01544 340238</p>
	<p>Email: meg.fallon@rotherwood-group.co.uk</p>
	<p>Location: Lynhales Hall Nursing Home Lyonshall Nr Kington Herefordshire HR5 3LN</p>
	<p>Regulated activities:</p>
	<p>1. Accommodation for persons who require nursing care or personal care.</p>
	<p>2. Treatment of disease disorder or injury</p>
	<p>3. Diagnostic and screening procedures</p>
	<p>4.</p>
	<p>Location: Lynhales Hall Nursing Home</p>
<p>Learning disabilities or autistic spectrum disorder <input type="checkbox"/></p>	
<p>Older people <input checked="" type="checkbox"/></p>	
<p>Younger adults <input type="checkbox"/></p>	
<p>Children 0-3 years <input type="checkbox"/></p>	

	Children 4-12 years	<input type="checkbox"/>
	Children 13-18 years	<input type="checkbox"/>
	Mental health	<input checked="" type="checkbox"/>
	Physical disability	<input checked="" type="checkbox"/>
	Sensory impairment	<input type="checkbox"/>
	Dementia	<input checked="" type="checkbox"/>
	People detained under the Mental Health Act	<input type="checkbox"/>
	People who misuse drugs and alcohol	<input type="checkbox"/>
	People with an eating disorder	<input type="checkbox"/>
	Whole population	<input type="checkbox"/>
	None of the above	<input type="checkbox"/>
	Please give details:	<input type="checkbox"/>